

Instructions

To process a request to access, update, or delete personal information held by HomeEquity Bank, please complete this form.

If this request is on behalf of someone else, you will be asked to provide documentation showing you are authorized to act for them.

Contact details

Your Name	
Mailing Address	
Primary Phone No	
Email	

Are you acting on behalf of someone else?

Yes (Request is for the personal information of someone else)

Name of other party	
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No (Request is for my own personal information)

Type of request

- Access to personal information
- Correct or modify personal information
- Delete personal information

Please describe your request in detail.

Date	
Your Signature	

We will tell you if there is a fee to access your information. There is no fee to delete or modify your information.

We will respond to your request within 30 days. If we cannot process the request within this time, applicable privacy law allows us to extend the time limit for another thirty days and notify you of this. Our [Privacy Notice](#) provides additional information regarding your right to access, modify, or delete your personal information.

If you have any questions regarding this form, please contact us by email at privacyofficer@heb.ca or by telephone at 1-866-313-2447.